GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

UNSTARRED QUESTION NO:1068
ANSWERED ON:22.11.2016
Computerization of PDS
Arunmozhithevan Shri A.;Misra Shri Pinaki

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether the huge nationwide network of Public Distribution of system
is inter-connected through computer if so, the details thereof and if not, the reasons therefor;
(b) whether all the information about the availability of stock of all the items supplied through the PDS is uploaded in the public domain and updated regularly if so, the details thereof and if not, the reasons therefor;
(c) whether there is any proposal to launch Call Centres/Help Desks 24x7 for the consumers to seek any kind of information about the availability to stock or to make any complain against any PDS official/shops regarding their serivces or otherwise, if not, the manner in which the Ministry proposes to provide the said information to the consumers;
(d) whether the Government has any plan to extend the timeframe of 30.6.2016 for end to end computerisation of the PDS network; and
(e) if so, details thereof, if not, the reasons therefor?

Answer

MINISTER OF STATE FOR CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION
(SHRI C. R. CHAUDHARY)
(a): Department of Food and Public Distribution is implementing a Plan Scheme on 'End-to-end Computerization of TPDS Operations' during 12th Five Year Plan (2012-17). Under this scheme, financial assistance has been given for strengthening of infrastructure in the States/UTs. Computers have been installed at District/Taluka offices & godowns. These computers are also connected through SWAN/private leased lines to States/UTs Govt. PDS server. Status of end-to-end computerization of TPDS operations is annexed.
â€¦2/-
â€¦2â€¦
(b): The Component-I of scheme comprises activities namely digitization of ration cards/beneficiaries and other data bases, online allocation, computerization of supply chain management, setting up of transparency portals and grievance rederessal mechanisms. As per the information, online allocation has been implemented in 29 States/UTs and Supply-chain has been computerized in 19 States/UTs.
(c): This Department has issued guidelines for setting up of 4-digit common toll free helpline number '1967' across the country and 1800 series toll-free number in all States/UTs. Toll-free helpline numbers are to be set up by each State/UT for grievance registration and redressal. This number would be widely publicized throughout the State/UT. The provision of registration, receipt of acknowledgement and tracking of public grievances would also be available on transparency portal. The online grievance redressal facility/Toll-free helpline numbers have been implemented in all States/UTs.
(d) & (e): The 'End-to-end Computerization of TPDS Operations' scheme is to be implemented during 12th Five Year Plan i.e. 2012-17. Accordingly, all States/UTs have been asked to implement the scheme within the plan period.
****
ANNEX
ANNEXURE REFERRED TO IN REPLY TO PART (a) OF THE UNSTARRED QUESTION NO. 1068 DUE FOR ANSWER ON 22.11.2016 IN THE LOK SABHA
Status of End-to-End Computerization of TPDS Operations(as on 15.11.2016)
Sl.
States/UTs
Digitization of Ration Cards
Aadhaar Seeding in RCs
Online Allocation of Foodgrains
Computerization of Supply-chain Management
Transparency Portal
Online Grievance Redressal
Toll Free Helpline Numbers
Operational ePoS at Fair Price Shops
1
Andhra Pradesh
100%
100%
Implemented
Implemented
Yes
Yes
Yes

29,082
2
Andaman & Nicobar
100%
97%
Implemented
Implemented
Yes
Yes
Yes
290
3
Arunachal Pradesh
100%
44.5%
-
-
Yes
-
Yes
0
4
Assam
100%
0%
Implemented
-
Yes
Yes
Yes
0
5
Bihar
100%
0.13%
Implemented
Implemented
Yes
Yes
Yes
0
6
Chandigarh
100%
100%
NA
NA
Yes
Yes
Yes
DBT (Cash)
7
Chhattisgarh
100%
100%
Implemented
Implemented
Yes
Yes
Yes
12,080
8
Dadra & Nagar Haveli
100%
89%
Implemented
Implemented
Yes
Yes
Yes
62

9
Daman & Diu
100%
100%
Implemented
Implemented
Yes
Yes
Yes
51
10
Delhi
100%
100%
Implemented
Implemented
Yes
Yes
Yes
34
11
Goa
100%
88%
Implemented
Implemented
Yes
Yes
Yes
42
12
Gujarat
100%
88%
Implemented
Implemented
Yes
Yes
Yes
17,000
13
Haryana
100%
91%
Implemented
-
Yes
Yes
Yes
7,556
14
Himachal Pradesh
100%
96%
Implemented
Implemented
Yes
Yes
Yes
0
15
Jammu and Kashmir
100%
62%
Up to TSOs*
-
Yes
-
Yes
0
16

Jharkhand
100%
94%
Implemented
Implemented
Yes
Yes
Yes
14,250
17
Karnataka
100%
99%
Implemented
Implemented
Yes
Yes
Yes
3,877
18
Kerala
100%
98%
Implemented
-
Yes
Yes
Yes
0
19
Lakshadweep
100%
97%
-
NA
Yes
Yes
Yes
0
20
Madhya Pradesh
100%
83%
Implemented
Implemented
Yes
Yes
Yes
22,409
21
Maharashtra
100%
87%
Implemented
Implemented
Yes
Yes
Yes
93
22
Manipur
100%
1.28%
Partial
-
Yes
Yes
Yes
0
23
Meghalaya

100%
0%
-
-
Yes
Yes
Yes
0
24
Mizoram
100%
11.99%
-
-
Yes
Yes
Yes
0
25
Nagaland
100%
6.50%
-
-
Yes
Yes
Yes
0
26
Odisha
100%
81%
Implemented
Implemented
Yes
Yes
Yes
32
27
Puducherry
100%
97%
NA
NA
Yes
Yes
Yes
DBT (Cash)
28
Punjab
100%
97%
Implemented
-
Yes
Yes
Yes
0
29
Rajasthan
100%
100%
Implemented
-
Yes
Yes
Yes
25,721
30
Sikkim
100%

70%
Implemented
-
Yes
Yes
Yes
20
31
Tamil Nadu
100%
80%
Implemented
Implemented
Yes
Yes
Yes
34,769
32
Telangana
100%
100%
Implemented
Implemented
Yes
Yes
Yes
1,622
33
Tripura
100%
92.55%
Implemented
Implemented
Yes
-
Yes
25
34
Uttar Pradesh
100%
70%
Implemented
-
Yes
Yes
Yes
600
35
Uttarakhand
100%
66%
Implemented
-
Yes
Yes
Yes
8
36
West Bengal
100%
61%
Implemented
Implemented
Yes
Yes
Yes
0
100%
70.97%
29
19

36
33
36
1,69,623
****